

## What is the work requirement?

Similar to requirements in other federal assistance programs, the work requirement means some people who receive health insurance through Arkansas Works Medicaid must report work, volunteer, or education activities to continue to have their health insurance paid for by Arkansas Medicaid.

## Work Requirement 101

## Who is subject to the work requirement?

- In 2019, the work requirement applies to Arkansas Works recipients who are 19-49 years old. Those who do not have an exemption from reporting must show work, volunteer, or education activities every month.
- People who work at least 80 hours per month at state minimum wage, have a disability, have a child under 18 in the home, are pregnant, are in an alcohol or drug treatment program, or are a full-time student are exempt from having to report their activities.

## When does this happen?

- The work requirement started in June 2018.
- DHS sends enrollees a letter when it's time for them to start. The letter includes whether the enrollee is exempt from reporting or required to report work activities.

## Where should people go for info or to report activities?

- Information about Arkansas Works work activities and exemptions can be found at [www.humanservices.arkansas.gov](http://www.humanservices.arkansas.gov). Click: "Arkansas Works Information."
- Report by phone through the DHS Helpline:



**Available:**

**7 Days a Week**

**7 a.m. - 9 p.m.**

**1-855-372-1084**

- Report by phone through their insurance carrier:



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**1-800-235-7111**

- Enrollees can report activities and exemptions online at [www.access.arkansas.gov](http://www.access.arkansas.gov)
- For in-person help visit your local county office.